

ZenHub

ZenHub Enterprise VMware Installation Guide

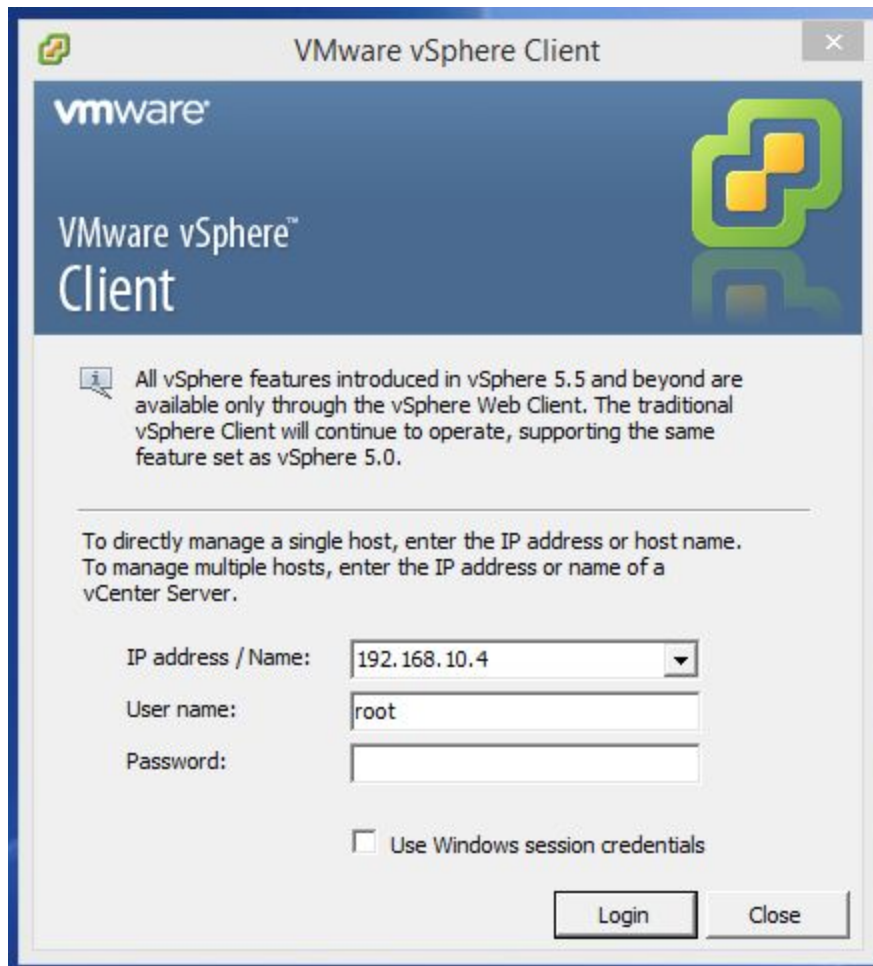


Thank you for choosing **ZenHub Enterprise**! You are almost ready to start visualizing your GitHub workflow. This short guide outlines the **VMware installation process**. Do not hesitate to contact the ZenHub team at any time for assistance (enterprise@zenhub.com). You will begin by installing the vSphere Client.

Install the vSphere Client

If you haven't already, download the client from your existing ESXi appliance and install it.

After the installation, launch the client and fill in the required fields (IP Address, username, password) to connect to your ESXi appliance.



Download the ZenHub Enterprise virtual appliance

Find the **ZenHub Enterprise** 2.34 OVA files in the links below.

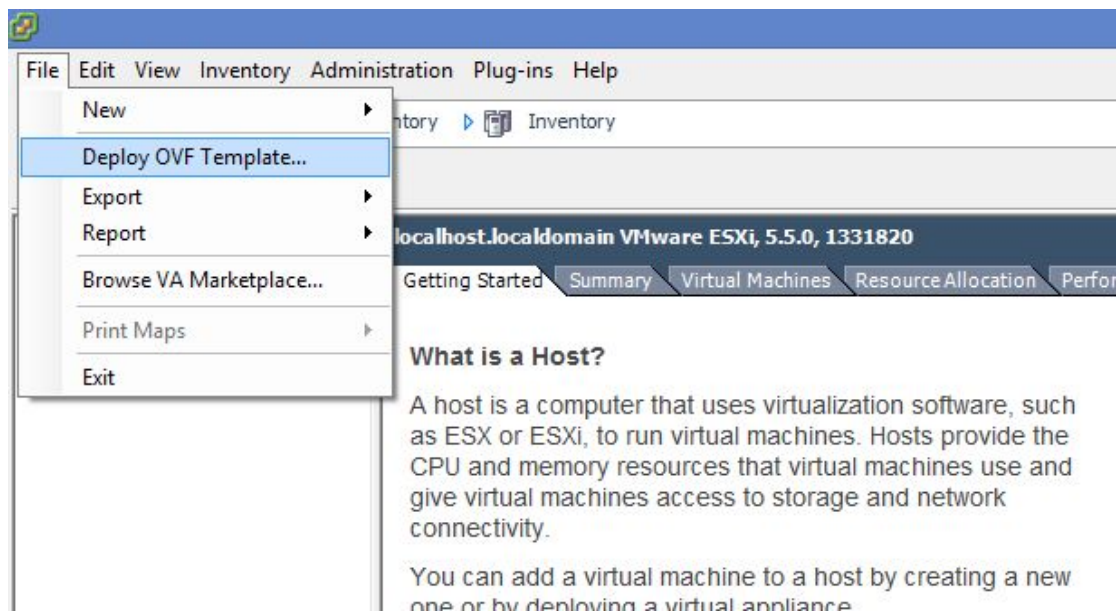
We support hardware versions 8-11. Please see VMware [compatibility](#) for your ESXi appliance and download the corresponding version.

Hardware Version	MD5 Hash
8	md5sum
9	md5sum
10	md5sum
11	md5sum
13	md5sum

Import the ZenHub Enterprise appliance

After connecting the vSphere client to your ESXi appliance, import the **ZenHub Enterprise** appliance. On the **File** menu, select **Deploy OVF Template**: Follow the Import Wizard instructions.

The default values are our recommendations for **ZenHub Enterprise**. Once imported, ensure the appliance is running before proceeding.

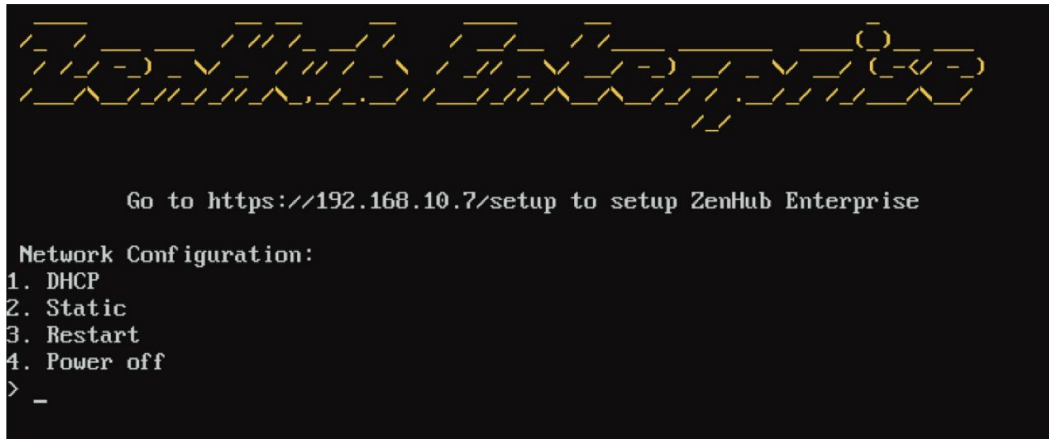


Network Configuration

In the **VSphere Client**, select the **ZenHub Enterprise Appliance** and open up the console tab.

You will be presented with the console window below displaying the URL to access the **ZenHub Enterprise Settings** page.

You can also configure a static IP address if needed.



Note: If you have completed the installation process and decide to edit the IP address here, you will need to update your DNS record to point to this instance in order to maintain the same hostname. However, if the hostname is updated then you will need to reconfigure the instance. See **Configure Your ZenHub Enterprise Instance**.

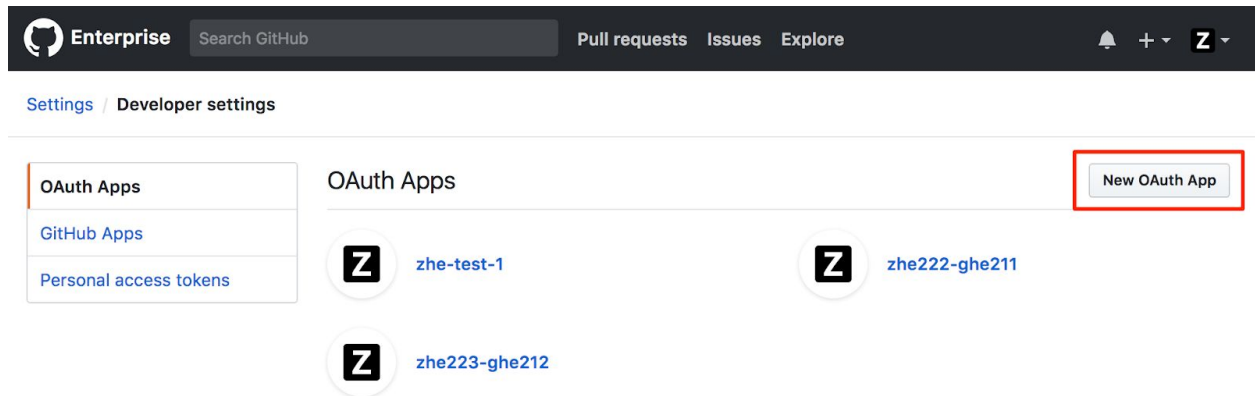
Register ZenHub Enterprise on GitHub Enterprise

ZenHub Enterprise must be registered as an application on **GitHub Enterprise**. To register **ZenHub Enterprise**, log-in to **GitHub Enterprise** as a site administrator and Navigate to the **Settings** page.

The screenshot shows the GitHub Enterprise interface. The top navigation bar includes the GitHub logo, 'Enterprise', a search bar, and links for 'Pull requests', 'Issues', and 'Explore'. The left sidebar lists various settings categories: 'Personal settings' (Profile, Account, Emails, Notifications, SSH and GPG keys, Security, Repositories, Organizations, Saved replies, Applications) and 'Organization settings'. The 'Developer settings' link is highlighted with a red box. The main content area is titled 'Public profile' and contains the following sections:

- Name:** A text input field.
- Public email:** A dropdown menu labeled 'Select an email to display' with a note: 'You can manage email addresses in your email settings.'
- Bio:** A text area with the placeholder 'Tell us a little bit about yourself' and a note: 'You can @mention other users and organizations to link to them.'
- URL:** A text input field.
- Location:** A text input field.
- Profile picture:** A square image placeholder with a large white 'Z' on a black background. Below it is a button labeled 'Upload new picture'.
- Update profile:** A green button.
- Contributions:** A section header at the bottom.

On the **Settings** page, select the **Developer Settings** from the sub-navigation bar on your left. Click **New OAuth App** in the top right corner of the page.



Fill in the registration form with the following information.

- **Application name:** ZenHub Enterprise
- **Homepage URL:** <https://zenhub.com>
- **Application description:** (optional)
- **Authorization callback URL:** <https://> + [Your ZenHub Enterprise address] + </auth/github/callback>.

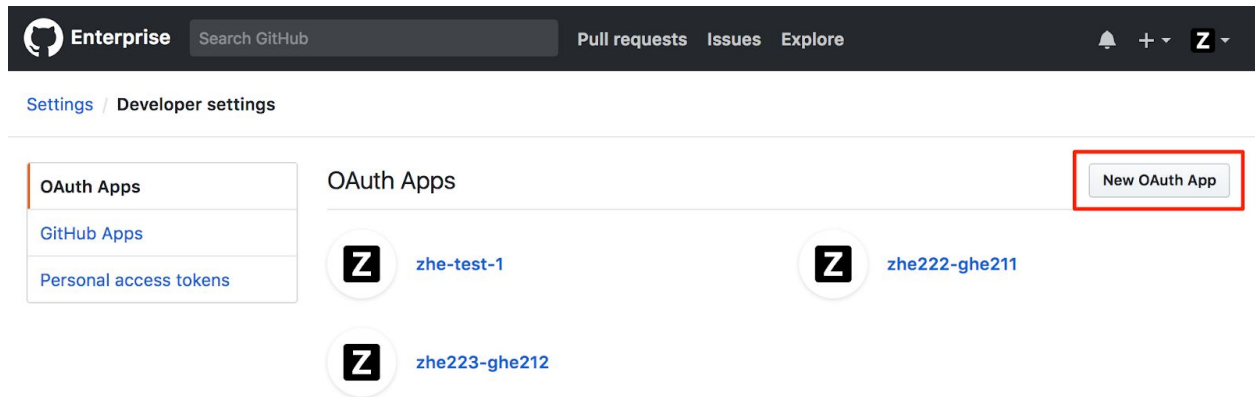
Example: If your **ZenHub Enterprise** IP address is **192.168.10.7**, then the authorization callback URL becomes <https://192.168.10.7/auth/github/callback>.

Note: For testing you can use the IP address. However, when you are rolling it out to production it is **highly recommended** that you choose to use a Fully Qualified Domain Name (Ex. zenhub.company.com) instead of an IP address. The callback URL would then be <https://zenhub.company.com/auth/github/callback>.

You must ensure your DNS server points that domain (zenhub.company.com) to your ZenHub Enterprise IP address. You can also **upload an image** to make finding your OAuth application easier. You can download the image [here](#).

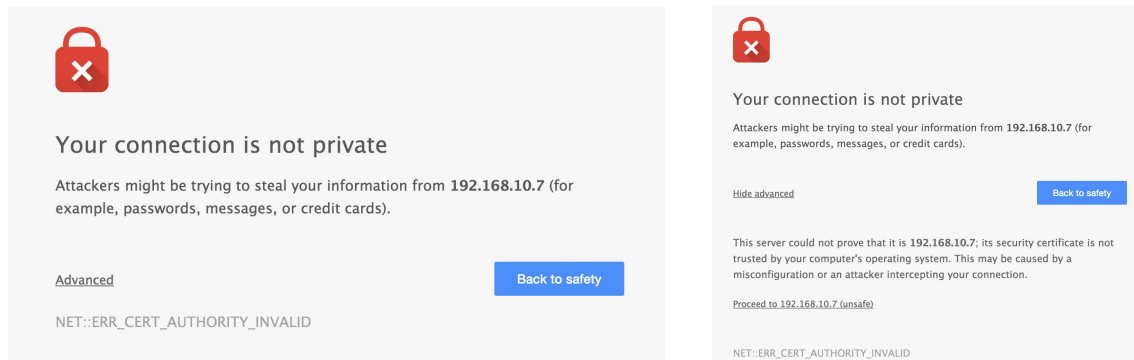
The screenshot shows the 'Register a new OAuth application' form. On the left is a sidebar with 'Personal settings' and 'OAuth applications' (selected). The form fields are: 'Application name' (filled with 'ZenHub Enterprise'), 'Homepage URL' (filled with 'https://zenhub.com'), 'Application description' (filled with 'Project management for innovative organizations'), and 'Authorization callback URL' (filled with 'https://zenhub.com.company.com/auth/github/callback'). At the bottom are 'Register application' and 'Cancel' buttons.

Once you register the application, you will see a page similar to the one below. Take note of the **Client ID** and **Client Secret** as you will need them later!

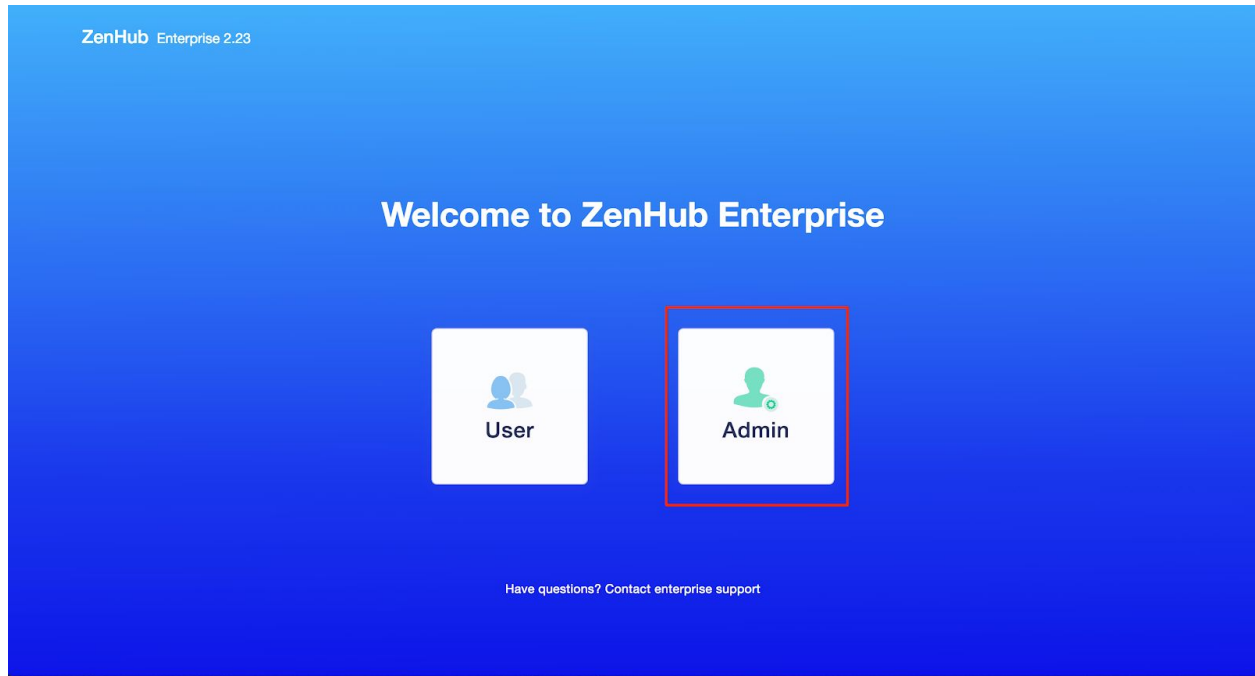


Configure Your ZenHub Enterprise Instance

Access the ZenHub Enterprise **Settings** page by using the configured IP address or a Fully Qualified Domain name configured via your DNS. You will see the following image:

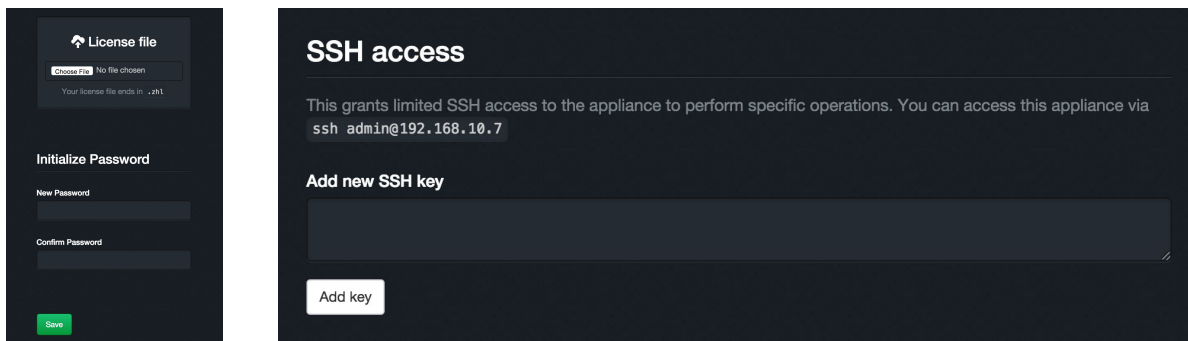


This warning is displayed because a self-signed certificate is being used in order to establish a SSL connection. Once SSL settings are configured, this warning will no longer appear. For now, click on **Advanced**, and then click on **Proceed to appliance_ip_address (unsafe)**.



You will be redirected to the ZenHub Enterprise landing page. Click on **Admin** and you will be redirected to the **License page**. You will need to upload a valid license file (.zhl) and initialize a password for the Settings page. Click **Save** to proceed.

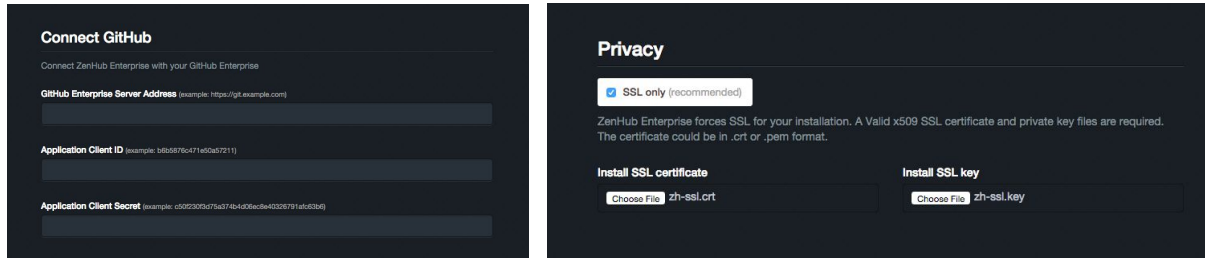
Note: The password will be required for login when accessing the **Settings** page. Users can access to the **User** page and they will be able to download the **extension** or use the **Web Application**.

The image shows two side-by-side screenshots of the ZenHub Enterprise configuration interface. The left screenshot is the "License file" section, which includes a "Choose File" button, a note "No file chosen", and a "Your license file ends in .zhl" message. Below this is the "Initialize Password" section with "New Password" and "Confirm Password" input fields and a "Save" button. The right screenshot is the "SSH access" section, which includes a description of limited SSH access and a terminal-style command "ssh admin@192.168.10.7". Below this is the "Add new SSH key" section with a large text input field and an "Add key" button.

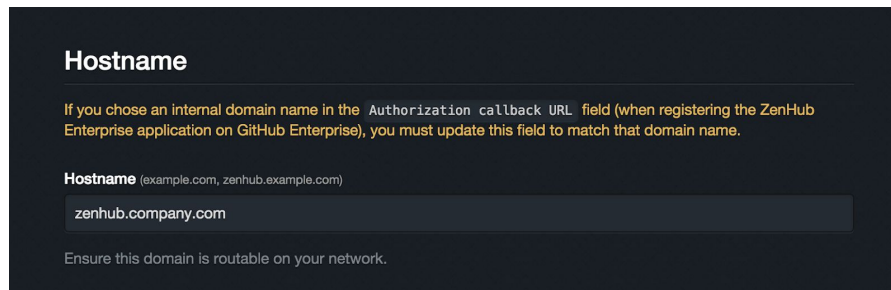
Optional: In the **SSH access** section, add your ssh key to the textbox and click **Add key**. Adding the ssh here will allow you to ssh into the ZenHub Enterprise Appliance.

Navigate to the **Connect GitHub** section. You will see a form like the image below. Enter the homepage address of your GitHub Enterprise instance. Also enter the **Client ID** and **Client Secret** (generated from the previous step). Under the **Privacy** header, you will see **SSL only** is enabled by default.

Click **Choose File** to install your SSL Certificate (in PEM format.) This file will usually have a **.pem**, **.crt**, or **.cer** extension. Then click **Choose file** to install your SSL Key. This file will usually have a **.key** extension. The private key **must not** have a passphrase. To enable SSL, you must configure the Hostname and DNS.

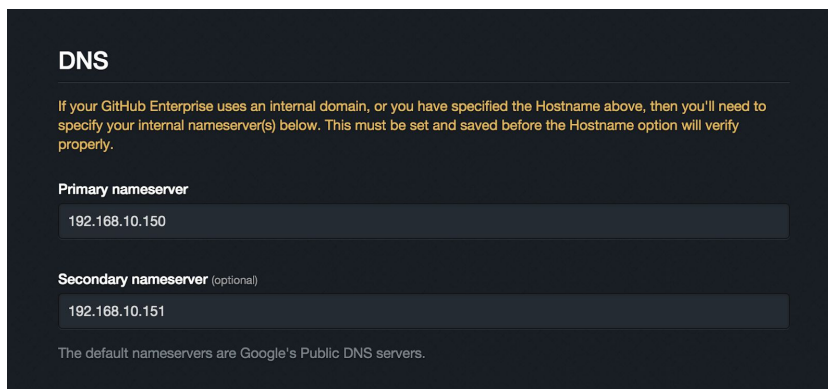


Note: The **Hostname** will automatically appear as the ZenHub Enterprise IP address. If you chose an internal domain name in the **Authorization callback URL** field (when registering the **ZenHub Enterprise** application on **GitHub Enterprise**), you must update this field to match that domain name.

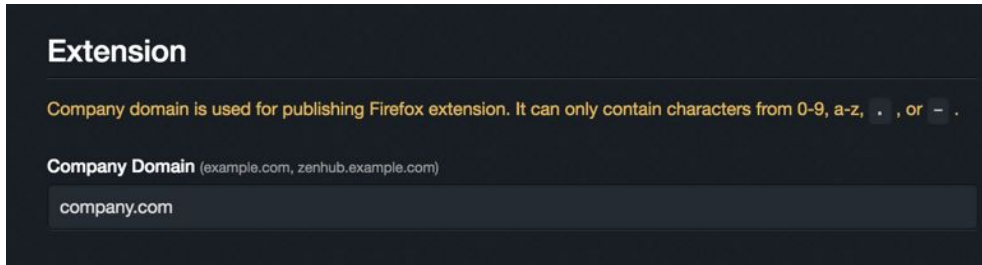


If your **GitHub Enterprise** instance uses an internal domain (for example: git.company.com) or you have specified the Hostname above, you must specify the Primary and Secondary DNS nameservers below.

This will enable **ZenHub Enterprise** to sign in the user with **GitHub Enterprise** OAuth.



Note: If, when a user signs into the **ZenHub Enterprise** extension, a “*Fail to sign in ZenHub*” error message appears, check your **GitHub Enterprise** server address. Also check the **DNS settings** above to ensure the nameservers are able to point your **GitHub Enterprise** server address to the correct IP address. **Enter your Company Domain.** This will be used when we are publishing the Extensions.



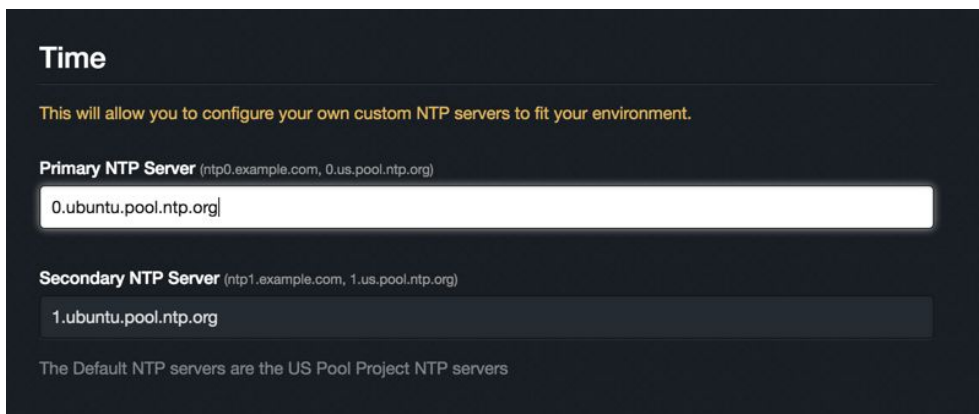
Extension

Company domain is used for publishing Firefox extension. It can only contain characters from 0-9, a-z, ., or - .

Company Domain (example.com, zenhub.example.com)

company.com

To configure a custom NTP Server for the ZenHub Enterprise Appliance, add a NTP server address to the Primary and Secondary NTP Server fields. ZenHub Enterprise Appliances use the US Ubuntu NTP Pool Servers by default.



Time

This will allow you to configure your own custom NTP servers to fit your environment.

Primary NTP Server (ntp0.example.com, 0.us.pool.ntp.org)

0.ubuntu.pool.ntp.org

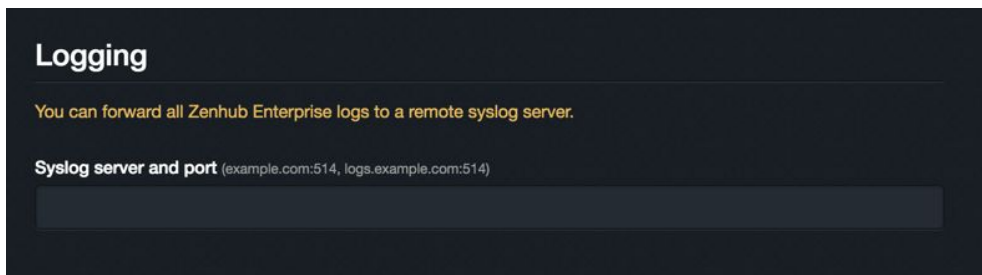
Secondary NTP Server (ntp1.example.com, 1.us.pool.ntp.org)

1.ubuntu.pool.ntp.org

The Default NTP servers are the US Pool Project NTP servers

Optional: Configure the Appliance to

forward its logs to a remote syslog server.



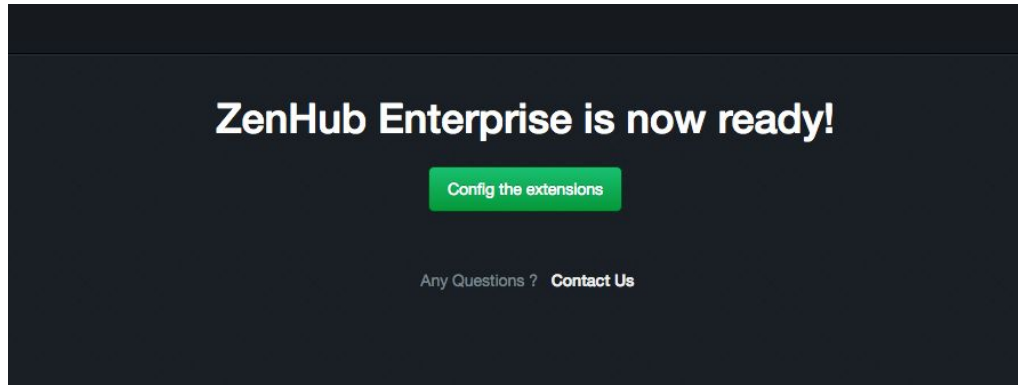
Logging

You can forward all Zenhub Enterprise logs to a remote syslog server.

Syslog server and port (example.com:514, logs.example.com:514)

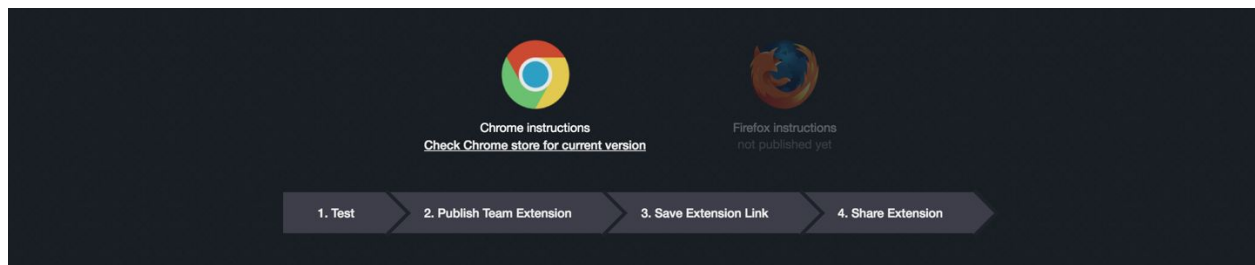
Click **Save settings**. This process can take up to 10 minutes.

When the settings are saved, you will see a button prompting you to **Config the Extension**. It will redirect you to the extension configuration page



Configure the ZenHub extension

The extension page explains how to publish the extensions for Chrome and Firefox. Follow the instructions for each browser to configure and publish the extension, and make the extension link available to users.



Distribute the Extension

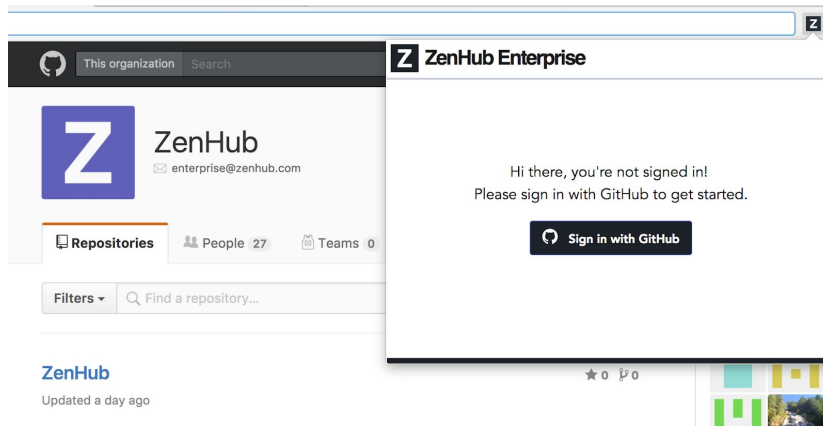
ZenHub Enterprise is now ready to be shared with your team. To install ZenHub Enterprise on Chrome or Firefox, new users can visit the following URL:

<https://<zenhub-enterprise-hostname>/setup/download>

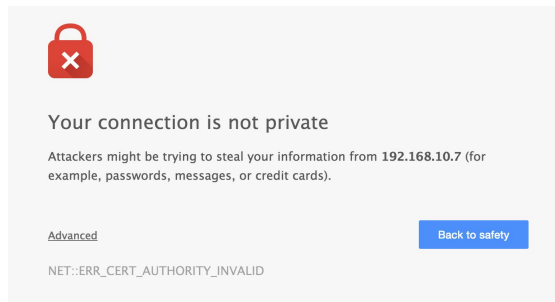
Note: You may wish to copy this URL to an internal wiki or support page so new users can easily download the ZenHub Enterprise extension.

Sign in to ZenHub Enterprise

Sign in to ZenHub Enterprise through the black icon to the right of your address bar.



Note: If you do not have SSL enabled you may see this error screen. Click **Advanced** and **Proceed to continue**.



Sign in using your GitHub credentials, and you're ready to roll! Your version of ZenHub Enterprise is ready! If you have any questions regarding your ZenHub Enterprise installation, we are happy to assist you.

Primary contact: enterprise@zenhub.com